

Free Interpreter Services

USE TO HELP PROVIDE CARE FOR HEALTH NET* CAL MEDICONNECT MEMBERS

No-cost interpreter services are available 24 hours a day, seven days a week.

Telephone interpreters are available in over 150 languages for immediate needs.

Request in-person interpreters, including sign language interpreters, a minimum of five business days before the appointment during regular business hours.



Telephone interpreters in over 150 languages!

Ask for no-cost interpreter services to help you effectively communicate with your Cal MediConnect members.

When asking for an interpreter, all you need are:



The member's Cal MediConnect identification (ID) number



The appointment date, time and place



Language needed

Please make accommodations to use a telephone interpreter if that is the only interpreter available for the language, date and time of the appointment.

To request an interpreter:

**DURING BUSINESS HOURS, MONDAY THROUGH FRIDAY
FROM 8:00 A.M. TO 5:00 P.M.:**

- Los Angeles County: **1-855-464-3571**
- San Diego County: **1-855-464-3572**

**AFTER BUSINESS HOURS, MONDAY THROUGH FRIDAY
FROM 5:00 P.M. TO 8:00 A.M., WEEKENDS AND HOLIDAYS:**

1-800-546-4570

For office use only. Do NOT post in a patient area.

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