

December 12, 2025

Bulletin 12.4, CalOptima Providers, DEI Training

ACTION DUE: 12/31/25

CalOptima Diversity, Equity, and Inclusion (DEI) Training and Resource

The department of Health Care services (DHCS) now requires all providers caring for Medi-Cal members to complete mandatory training for Diversity, Equity, and Inclusion (DEI) as outlined in All Plan Letter (APL) 24-016.

1. Visit <https://training.prospectmedical.com/CalOptima.html> . Select **CalOptima Provider Training, 2025 Diversity Trainings and 2025 Diversity Trainings Additional Resources**.
2. Complete this form to attest to completing CalOptima DEI Training and DEI Resource. A single form may be used for each individual practitioner. If multiple practitioners exist in the same office, an administrator may sign on behalf of the group and include a provider roster with Provider Full Name, Credentials, and NPI.
3. E-mail attestation to providerinfo@prospectmedical.com or fax to **(714) 560-7613** due on or before **December 31, 2025**.

Name of Organization: _____

NPI: _____ Tax ID: _____

Name, Credentials/Title: _____

Signature: _____ Date: _____

If you have additional questions about this training, you may contact

ProviderInfo@prospectmedical.com or call (800) 708-3230, prompt 1, then prompt 7.

Thank you for your cooperation in ensuring this compliance requirement is met.

Sincerely,
Prospect Health

This publication is not intended to replace any contents in the Provider Manual or conflict with any requirements outlined in your signed agreement with Prospect Health. If you have any questions or suggestions for our upcoming **PROVIDER focus**, please feel free to contact the Network Management at (800) 708-3230, prompt 1 then 7 or email to providerinfo@prospectmedical.com. This bulletin and previous versions of **PROVIDER focus** are also available at www.prospectmedical.com.